

Did you know that as an FSB member, you are entitled to unlimited access to the FSB Legal Hub, a one-stop shop for legal advice and assistance from experts?

Here's everything you need to know to get you started.

What is the FSB Legal Hub?

FSB Legal Hub is an online service, provided at no extra cost to FSB members.

It is a website dedicated to supporting small businesses, containing more than 430 factsheets and in excess of 750 legal documents and templates, to help with any questions or worries that arise as part of running a business.

The Legal Hub is part of a suite of legal services offered by FSB, which include a Legal Protection Scheme, Employment Protection, Health and Safety Advice and Tax Investigation Protection.

And if there's anything you're not sure about, you can use the FSB Legal Hub in conjunction with a 24/7 telephone advice helpline staffed by qualified barristers and solicitors, who will call you back in an hour.

What's included in the FSB Legal Hub?

Employment: Here you can download customisable employment documentation.

Data protection: Since GDPR came into force, the regulation of personal data has changed. This section assists you with compliance.

Cyber Security: Cyber-attacks are becoming more common. This section explains a company's legal liability for damages in the event of a data breach.

Health and safety: Keeping your business compliant with health and safety regulations is a time consuming and costly process.

To make it easier, here you can download health and safety factsheets and documents including accident reporting, manual handling and risk assessments.

Intellectual property: All ideas you create and legally own are intellectual property. This section provides guidance to businesses and a range of support materials.

Managing my business: There are many aspects of a business to manage. This section includes fact sheets to make it easier.

Property: This section focuses on business regulations pertaining to property, including documentation for dealing with property disputes.

Tax: Taxes are a crucial part of running a business. Here we provide information on how to calculate business rates and tax returns.

Scotland: Doing business in Scotland? Here you can download handy customisable document templates.

Trading and contracts: Here you can find a wide range of editable service contracts and agreements.

Starting a business

In this area you will find documents and guidance around what to consider when starting a business.

Training area

To help get you and your employees up to speed, the hub comes with a free health and safety training area, as well as GDPR training videos.

Frequently Asked Questions

The FAQs section of the Legal Hub contains the answers to questions that are frequently asked on FSB's legal advice line, with a particular focus on employment law.

If you have a question, the helpline has very likely dealt with it before, so it's worth checking it out.

Remember:

Remember that it is a condition of your insurance policy that you let the legal advice line know before taking any action.

Our experts will make sure you're on the right path and you can be safe in the knowledge that you are protected in event of legal disputes covered under the policy.

If you follow the expert advice from the FSB's legal advice line, under the terms of your insurance we will cover up to £100,000 per individual claim for compensation and offer free legal representation in defending claims.*

If you can't find an answer to your question online in the FSB Legal Hub, you can always call the FSB's 24-hour legal advice line on: 0345 0727 727

MINI GUIDE

ACCESSING THE FSB LEGAL HUB



You can access the FSB Legal Hub by going to www.fsb.org.uk

You can access the Legal Hub by logging into your member account at www.fsb.org.uk and selecting Legal Hub from the "My FSB" drop down menu.

DID YOU KNOW?



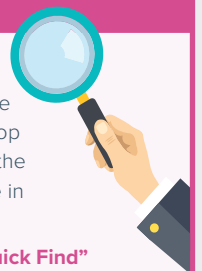
97% of members who used our legal helpline would use it again.

93% of callers to the FSB legal helpline were speaking to a qualified lawyer within one hour.

94% of callers to the FSB legal helpline rated the service as good or excellent.

Source: FSB Legal Services Customer Satisfaction Survey Q3 2019

NAVIGATION



To locate specific information, use the search bar at the top right-hand side of the webpage and type in key phrases.

There is also a "Quick Find" option in the menu (the icon next to the search bar) that you can use to locate detailed documents quickly.