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HSE introduces new arrangements for reporting of injuries and incidents

From 12 September 2011, statutory reporting to HSE of work-related injuries and incidents under RIDDOR (the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1995) will move to a predominantly online system.

Revised online forms will make the reporting process quick and easy. Fatal and major injuries and incidents can still be reported to HSE's Incident Contact Centre by telephone, as at present.

In addition, HSE's Infoline telephone information service will end on 30 September 2011.

Businesses seeking information on health and safety can use HSE's website – a huge knowledge bank where people can access and download information on all aspects of work-related health and safety, as well as HSE's official guidance, completely free of charge.

The website receives 26 million visits every year and is already overwhelmingly the most popular option for accessing health and safety information, with 100 times more visitors than Infoline has callers.

www.hse.gov.uk is continually enhanced and has recently been updated with a suite of new resources including:

- interactive risk assessment tools for low-risk businesses
- Health and Safety Made Simple – straightforward step-by-step guidance on what small and low risk businesses need to do to achieve a basic level of compliance
- expanded Frequently Asked Questions to answer common queries.

HSE continues to provide information and guidance in a range of other ways: through direct work with organisations and trade associations, face-to-face at workshops and safety training days and via guidance literature and e-bulletins. A comprehensive suite of health and safety advice is also available via the Government's website for businesses "Businesslink.gov".

These changes to HSE's RIDDOR reporting and basic telephone information service are in line with the public sector-wide drive to deliver services more efficiently.

A gas safety advice telephone line will continue to be available to the public and new arrangements for the provision of this are currently being developed.

Elsbeth Henderson
HSE Stakeholder Communications and Engagement Team
Tel 020 7227 3838